INTERNAL

COMMUNICATION FORM

Suspense

DEPARTMENT OF HUMAN SERVICES

July 1, 2010

Subject:

Forms Distribution and Use—For Immediate Attention

Originator: Geneva Watts 64955

To: SOs, DAs From: Pers Date:

June 23, 2010

Memo No. 1

As most of you know over 1000 DHS employees have indicated that they have received initial LEP training in 2009-2010. This involved use of new forms and revised processes. After almost one-year of experience with these and other forms, including review and input by more than one enforcing agency, it is important to make sure that individuals who have not participated in the training and/or do not have the updated tools/forms be provided these.

We are, therefore, attaching for your use and distribution the following revised forms, which are registered by MSO and are also available at http://www.hawaii.gov/dhs in the Civil Rights Corner under Forms and Resources. They can be downloaded and printed from that site as needed.

DHS 050

Access Hawaii (02/10)

DHS 5000

Offer and Acceptance or Waiver of Free Interpreter Services (06/09)

DHS 5050

Interpreter Form and Code of Ethics (06/09)

DHS 6000

Discrimination Complaint Form with instructions (06/09-10)

DHS 6006

Consent Release Form (06/09)

DHS 6007

Complaint Withdrawal Form (06/09)

Additionally, it is important that all DHS' employees discontinue use and destroy outdated forms specifically:

DHS 050

Dated prior to 02/10 Replaced by 050 above

DHS 9004

Dated prior to 06/09 Replaced by 6000 above

DHS 9006

Dated prior to 06/09 Replaced by 6006 above

DHS 9007

Dated prior to 06/09 Replaced by 6007 above

If you have employees who have not received related training please ask them them to contact their supervisor and, after completing the training, sign and date the confirmation (copy attached 11/09). These confirmations must be retained for 3 years. The LEP training is available in CBT format at http://www.hawaii.gov/dhs in the Civil Rights Corner under Training and Development Presentations. A hard copy can be printed from that site as well. Supervisors are responsible for instructing staff on form use within their areas and for providing any additional training that might be needed.

Thank you for your prompt attention to these matters.

LEP Verification.doc

Attachments

Subject: Forms Distribution and Use-	—For Immediate Attention	on	Originator:	
To: SOs,DAs	From:	Pers	Date: June 23, 2010	Memo No. 1
2000 (5-1-1-2040) Access				
DHS 050 (February 2010) Access	Hawaii			
parametris Plane	AV			
DHS 5000 (06/09) Offer and Acce	eptance or Waiver c	of Free Interpreter	Services	
			20	
DUS EDED (06/00) Interpreter Form	Code of Ethics	_		
DHS 5050 (06/09) Interpreter Form	With Code of Eurios	\$		
Interpreter Form with Code of Ethics.pdf				
Interpretation and Translation Resou	urce List (06/01/10)) (Not listed above	hut a useful resource list fo	or interpreters)
		V		т постр. <u></u> ,
LEP Resource List 070609 update.xls				
DHS 6000 (06/09-10) Discriminatio	on Complaint Form			
DISCRIMINATION COMPLAINT FORM 6000	N N609fillable.doc			8
DHS 6006 (06/09) Consent/Release	e Form			
CONCENTED - COOR des				
CONSENT fillable6006.doc				
DHS 6007 (06/09) Complaint Withdra	awal Form			
				
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